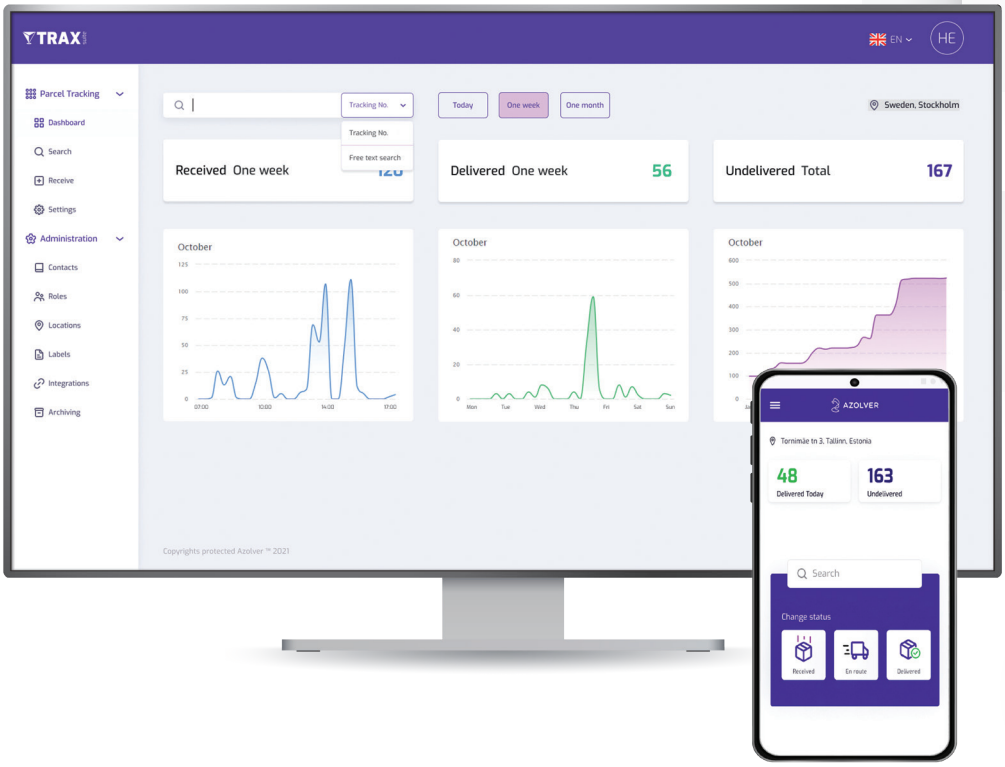
FP | TRAX suite



TRAXsuite

Inbound Parcel Management

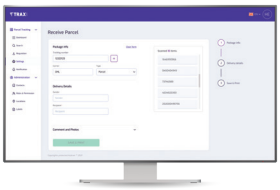
TRAXsuite

Track, Monitor, and Deliver Safely

TRAXsuite is a cloud-based inbound parcel tracking solution that enables you to define, notify, track, manage, search, and report on all incoming parcels. Manage the ever-increasing amount of incoming packages with our scalable solutions created with user convenience in mind. Our TRAXsuite solution solves the common issues faced in large campuses and organizations by providing full traceability of parcels, proof of delivery, assigned delivery locations, a simple search process, and an audit trail with downloadable reports.

Scan Inbound Parcels

Scan the existing postal barcode.



Receive & Register Parcels

TRAXsuite automatically identifies users who are listed on the shipping label, and their preferred delivery method.

Recipient Notification

Choose from a pre-drafted notification, or write a custom message.

Delivered to Recipient

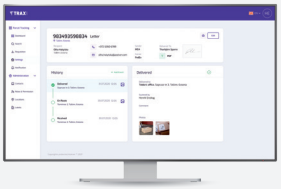
Parcel is delivered to the recipient or picked up directly with a digital signature on the mobile app for proof of delivery.

Delivered to a Location

Parcel is delivered to an assigned location with a photo or a scan of a TRAX location QR code for proof of delivery.

Delivered to a Locker

Parcel is delivered to a bank of smart lockers and picked up with a PIN. QR Code scan for proof of delivery.



Advanced Tracking & Search Metrics

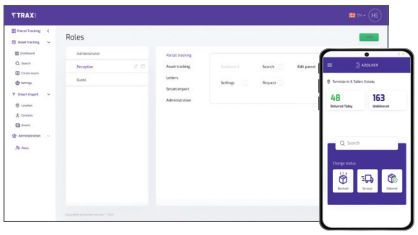
Every time a package is scanned by the TRAX software, it creates a searchable touchpoint. Locating parcels is simple with TRAXsuite's advanced search metrics:

- Tracking number
- Carrier
- Sender
- Recipient
- Delivered to
- Type
- Created
- Updated
- Status

Add-On Modules

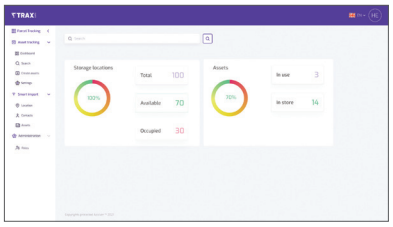
Duty-made Solutions for Specific Tracking Needs

As the name implies, TRAXsuite is a scalable software designed to meet the diverse tracking needs of your specific business. Modules for combining parcels, letters, and even rentable assets set TRAXsuite apart from the competition as a one-stop shop for all of your internal logistics needs. Build your ideal solution for tracking and tracing the small moving parts involved in keeping your business running smoothly.



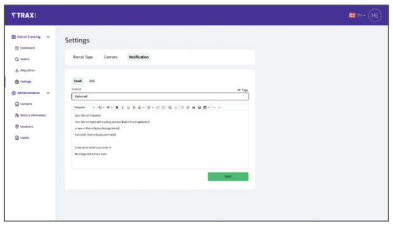
Parcel Pro Subscription Upgrade

Manage piles of packages with bundling to combine several parcels into a single user's delivery notification and assigned locker. Open full-capability mobile experience for parcel management and tracking to selected mobile users. Schedule synchronization with your user database to update TRAX automatically.



Asset Handling

Track and manage any controlled asset in your organization by creating tracking labels that allow you to use all the tools available in the parcel subscription. Create custom notifications for reminders, return instructions, and more. Search, view details, and download reports on your managed assets.



Letter Notification

People only go to the mailroom when they have something to pick up. But if they don't know when they have letters, when will they go? Solve the common issue of abandoned letters with automatic delivery notifications for the recipients.

FP Smart Lockers

More than Parcel Delivery and Pickup

FP Smart Lockers are the simple and modern answer to the ever-changing needs of managing parcel, mail, and asset delivery. Our systems provide a safe, secure, and convenient delivery experience with cloud-based software management and analytics. FP Smart Lockers are versatile modular systems designed for both indoor and outdoor installations and can be temperature-controlled for use as food storage.

FP Smart Lockers are equipped for:

- Safe storage of mail, packages, and goods
- 24/7 delivery and collection of parcels
- Modular design for scalability
- Indoor/ Outdoor lockers
- Food Storage lockers

Subscription Feature Comparison

User, Role, and Location Management	Asset	Parcel	Parcel Pro
Create / Import / Export recipients, users, and senders	•	•	•
Set up organizational hierarchy	•	•	•
Print location labels	•	•	•
Create and assign roles and access-levels	•	•	•

Asset Handling	Asset	Parcel	Parcel Pro
Create / Import / Print / Assign / Edit Labels	•		
Export Reports	•		
Email notifications and reminders	•		
Search, View details and logs, Dashboards	•		
Settings Management	•		

Parcel Handling	Asset	Parcel	Parcel Pro
Receive, Process, and Deliver parcels		•	•
Email notifications and reminders		•	•
Photos / E-signatures		•	•
Search, View details and logs, Export Reports, Dashboards		•	•
Settings Management		•	•

Shipment	Asset	Parcel	Parcel Pro
Bundle several parcels into one shipment			•
Process several parcels at the same time			•
Send one email notification for several parcel events			•
Put several parcels into one locker slot			•

Mobile Profile	Asset	Parcel	Parcel Pro
Create and assign dynamic parcel filters to mobile users			•
Handle and process all parcels with mobile profiles			•

Expected Parcels	Asset	Parcel	Parcel Pro
Scheduled import of expected parcels with TRAXSuite API			•
Register the actual incoming parcels and capture deviation			•

Azure Scheduled Import	Asset	Parcel	Parcel Pro
Automatic synchronize recipients with customer Azure AD			•
No manual user management required			•

System Requirements

TRAX mobile app is available on the Apple™ App Store or Google™ Play
Desktop application compatible with any internet-capable computer

Options

Parcel Pro Subscription
Asset Handling Module
Letter Notification Module
FP Smart Lockers
Zebra Cordless Scanner
Zebra Mobile Computer
Zebra Label Printer

Learn more at: www.fp-usa.com/traxsuite

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